



East Carolina Behavioral Health

*serving...Beaufort, Bertie, Craven, Gates, Hertford, Jones,
Northampton, Pamlico, & Pitt counties*

ECBH Provider Forum
November 30, 2009
Greenville Agricultural Center
1:00 – 4:00 pm

Bland Baker welcomed Providers and introduced presenters

Melissa Whisnant: CAP Slot Allocation

- a. overview of the additional allocations of CAP slots
- b. State guidelines are being used to select people from waitlist
- c. 400 people on waitlist between ECBH and AMHC
- d. ECBH received 5 comprehensive slots
- e. AMHC received 3 comprehensive slots
- f. ECBH received 37 support slots
- g. AMHC received 13 support slots
- h. Families will receive letters concerning their status within the next couple of weeks

Cham Trowell: Scheduling Timeframes

- a. Discussed the importance of meeting timelines for scheduling of appointments
- b. Reports are run monthly to determine if timeframes are being met.
- c. It is important that Providers work with Access to stay within timeframes

Amy Modlin: Housing update (handout provided)

- a. ECBH received a \$2.1 million grant (Federal grant)
- b. For homeless prevention (at risk or becoming homeless) and rapid re-housing (homeless already)
- c. Will serve 15 counties (not Pitt, Hertford or Northampton_
- d. Will hire 4 people for case management
- e. Will hire 2 people for housing locator
- f. Not for people in a mortgage situation
- g. Not for repeaters (people who consistently can't meet rent)
- h. Can be used to assist with moving these individuals to other housing

Nancy Cleghorn: Residential and Community Support Transition Update

- a. Child & Family Teams
- b. Meet face to face
- c. List of consumers
- d. Discharge date and where discharged to
- e. What service is recommended—to Debbie Lambert on 1st and 15th
- f. Must have discharge plans
- g. New consumers will already have discharge plans

Bryan Allen: ECBH website update

- a. Website should be more user friendly—will be able to search for services
- b. Website is work in progress
- c. Providers will be able to enter their information
- d. Providers must complete and return to IT the last page of the package to create username and password.
- e. IT must be notified when any user for your agency should be removed.
- f. Email any updated information to IT and they will approve before it is entered.

Michelle Lewis: update of endorsement process

- a. Process is desk review; clinical review; on-site review
- b. Providers should be prepared to perform services once their application is received
- c. If no clients after 60 days, the provider will be involuntarily withdrawn
- d. Clinical review—the staff will need to speak to the agency's ability to provide the services
- e. State has tripled timeframes per information update #62
- f. Information bulletin #64 addresses Critical Access—CST, IIH, C&A Day Treatment have until July to meet requirements for Critical Access Providers
- g. Providers should not be holding referrals waiting on endorsement or paperwork from state—this is considered a health and safety issue.
- h. Clients should be transferred immediately to a provider doing the service needed.
- i. Mobile Crisis-crisis services is not considered part of continuum for care.
- j. SA/MH—any one treating client with dual diagnosis (MH/SA) must be registered with the SA board
- k. Treating clients with SA by staff not qualified is considered to be endangering the client.

Bland Baker: training calendar

- a. Training will be monthly if possible
- b. Training may be put on website for providers to use is needed more than monthly
- c. Notify Bland of specific issues that training is needed
- d. All training will be posted on the training calendar on the website

Next meeting for ECBH will be held on January 6, 2010 at the Agricultural Center in Greenville.

Approved by: Bland Baker

Date: 1/19/10

Recorded by

Becky Smith